

Veeam Customer Support is...



15 locations

Vancouver, Tempe, Columbus, San José, Buenos Aires, São Paulo, Izmir, Prague, Bucharest, Lisbon, Beijing, Tokyo, Sydney, Yerevan, Bengaluru

10 languages

English, French, German, Italian, Portuguese, Russian, Spanish, Turkish, Chinese, Japanese

*Language support availability may vary on your location, check Veeam Support Policy for details.

750+ IT professionals

- Your first point of contact will always be an IT specialist
- A dedicated team to handle critical incidents quickly and completely
- Veeam Cloud Service Providers receive special treatment

Proficient in

Amazon AWS
Apple Mac
Cloud Computing
EMC Storage
Google Cloud
HP Storage
IBM AIX
Kubernetes
Linux
Microsoft Active Directory

Microsoft Azure
Microsoft Exchange
Microsoft Hyper-V
Microsoft Office 365
Microsoft SharePoint
Microsoft SQL
Microsoft Windows
NetApp Storage
Networking
Nutanix AHV

Oracle DB
Oracle RAC
Oracle Solaris
PowerShell
QNAP Storage
SAN/NAS
SAP HANA
Storage Virtualization
Virtualization
VMware vSphere

#1 in industry customer satisfaction

- Veeam is a Leader of the Gartner Magic Quadrant for 6th year in a row
- Satisfaction Rate above 97% (in 2022)
- Direct access to the Veeam Support management team when additional assistance is required
- 92% of Calls answers in <3 minutes
- Over 97% of Cases resolved at the T1 level
- More than 99% of Cases do not involve a Bug
- We review every piece of feedback we receive