Solution brief

Veeam Cyber Secure

Elite Services for Full Data Resilience Coverage

Challenge

Ransomware and cyber extortion are no longer isolated IT events, they're business-critical crises. Organizations must respond quickly, prove resilience, and recover without compromise. Yet most face challenges that make recovery slower and riskier, including:

- **Escalating threats:** Attacks are more frequent and targeted, with threat actors going after backups to block recovery.
- **Compliance pressure:** Boards and regulators expect clear, auditable proof of resilience.
- **Downtime risk:** Without a tested recovery plan, incidents can cause major disruption and lasting damage.
- **Resource gaps:** Data security requires specialized skills that are hard to hire and retain.

The State of Cyber Extortion

69%

of organizations suffered a ransomware attack in 2024

89%

of organizations had their backup repositories targeted by threat actors

22

Days on average until case resolution

Solution Overview

Veeam Cyber Secure is a comprehensive cyber resilience program that empowers organizations to proactively strengthen their security posture, prepare for cyberthreats, and recover with confidence. With expert guidance, Coveware-led cyber extortion response, and ransomware warranty protection, Veeam Cyber Secures adherence to NIST and MITRE frameworks ensures organizations are **protected**, **prepared** and will **prevail** against cyberattacks.

- **Protect** your data with a secure and resilient approach.
- **Prepare** your teams to prevent and respond to cyberattacks.
- **Prevail** with confidence through guided recovery and cyber extortion response.

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There are two editions of Veeam Cyber Secure available:

Product Coverage	Veeam Cyber Secure Foundation All Veeam products	Veeam Cyber Secure Premium All Veeam products
Dedicated Program Management	✓	✓
Executive Security Assessment Report	✓	✓
Quarterly Security Assessment	✓	✓
Incident Response Toolkit	✓	✓
Incident Escalation Fast Track	✓	✓
Quarterly Threat Actor Intelligence Security Briefings	✓	✓
Yearly Architectural Review and Data Resilience Maturity Assessment	✓	✓
Cyber Security Engineering Training and Certification	✓	✓
Technical Concierge (TAM)		✓
Coveware Cyber Extortion Readiness and Response Retainer		✓
Up to $5M Ransomware Expenses Warranty		✓

Note: The Security Assessment Checklist is currently available for Veeam Data Platform (all editions), Veeam Kasten, Veeam Backup for Microsoft 365, Veeam Backup for AWS, Veeam Backup for Microsoft Azure, Veeam Data Cloud for Microsoft 365.

The Ransomware Warranty is currently available for Veeam Data Platform (Advanced and Premium editions) and Veeam Kasten

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Veeam Cyber Secure Capabilities

Dedicated Program Management

A dedicated Program Manager serves as your go-to partner for all Veeam-related security activities, ensuring you quickly realize value in your investment by driving stakeholder alignment, overseeing assessments, tracking actions, and ensuring clear, consistent communication.

Cyber Security Engineering Training and Certification

Hands-on training and certification for up to four users annually, helping your team secure Veeam environments with confidence and earn industry-recognized credentials.

Quarterly Security Assessments

A structured evaluation of your Veeam environment against a comprehensive checklist aligned with NIST 2.0, MITRE ATT&CK, and D3FEND frameworks.

Incident Escalation Fast Track

Gain prioritized access to Coveware's expert-led incident response service.

Coveware Cyber Extortion Readiness and Response Retainer

The Cyber Extortion Readiness and Response Retainer, powered by Coveware, provides 24/7 expert-led ransomware response, including rapid assessment, negotiation, decryption, and post-incident documentation, to help you minimize downtime and recover with confidence.

Incident Response Toolkit

A comprehensive set of readiness tools including, decision trees, intake forms, communication templates, and tabletop injects and recovery testing prompts.

Quarterly Threat Actor Intelligence Security Briefings

Keep your IT and Security Teams informed on the latest adversary behaviors and evolving threats with insights on threat actor TTPs, exploited vulnerabilities, and protection strategies.

Yearly Architectural Review and Data Resilience Maturity Assessment (DRMM)

Annual expert review of your Veeam environment using best practices and the Data Resilience Maturity assessment co-developed with McKinsey.

Executive Security Assessment Report

A quarterly executive-level summary of your security assessment results, highlighting gaps, progress, and alignment with industry standard.

Technical Concierge (TAM)

Your dedicated TAM is a trusted advisor who drives alignment across people, process, and technology to strengthen data resilience, optimize your Veeam investment, and ensure you're prepared for what's next.

Up to $5M Ransomware Expenses Warranty

Up to $5 million in recovery coverage for verified ransomware incidents on Veeam Data Platform and Veeam Kasten environments, provided you're current on TAM services, pass quarterly security assessments, and run the latest version of the software.

How to get started

Talk to a cyber resilience expert about your ransomware readiness or learn more about Veeam Cyber Secure on Veeam.com.