This Release Notes document provides last-minute information about Veeam Backup & Replication Add-on for Kaseya, including system requirements, installation instructions as well as relevant information on technical support, documentation, online resources and so on.

See next:

- System Requirements
- Known Issues
- Installing Veeam Backup & Replication Add-on
- Upgrading Veeam Backup & Replication Add-On
- Uninstalling Veeam Backup & Replication Add-on
- Licensing
- Contacting Veeam Software
System Requirements

Kaseya Infrastructure

Platforms

- Kaseya Server v6.3 or later (for software and hardware requirements, refer to Kaseya Server Requirements & Minimum Configuration).
- Only English, French and German system locales are supported.

Operating System

Only 64-bit versions of the following operating systems are supported:

- Microsoft Windows Server 2008 SP2
- Microsoft Windows Server 2008 R2 SP1
- Microsoft Windows 7 SP1
- Microsoft Windows Server 2012
- Microsoft Windows 8 SP1
- Microsoft Windows Server 2012 R2
- Microsoft Windows 8.1

Software

- Microsoft .NET Framework 4 or later
- Microsoft Internet Information Services (IIS) 7.0 or later
- Microsoft PowerShell 2.0 or later
- Microsoft Internet Explorer 8.0 or later, or Mozilla Firefox 10 or later, Chrome 27 or later

Database

- Microsoft SQL Server 2008
- Microsoft SQL Server 2008 R2
- Microsoft SQL Server 2012

Backup Infrastructure

Platforms

- Veeam Backup & Replication 7.0 patch 4
- Veeam Backup & Replication 8.0

Hosts

- Backup server
- Backup Enterprise Manager (optional)

Software

- Kaseya Agent*
- Microsoft PowerShell 2.0 or later
Virtual Infrastructure
Every managed VMware virtual machine must have Kaseya Agent* installed.

* For software and hardware requirements to machines running Kaseya agents, refer to Kaseya Agent Requirements.
**Known Issues**

The following is a list of issues known to exist at the time of the release:

**General**

- After upgrading PowerShell framework on the backup server to a new version, data collection may fail with the following error: “PowerShell does not appear to be present”. To resolve this issue, you need to restart the Veeam backup server.
- Backup reports use the time zone defined on the Kaseya Server, while Veeam Backup & Replication the add-on Web UI uses the Web-browser client time zone.
- Alerts generated on Kaseya server running on a non-supported system locale will have the “Information” severity status.
- Protected VMs number on the license usage tab is only displayed for Veeam Backup & Replication server v8.
- Kaseya Plugin Host Service should be running when “ReportTemplates.xml” file is imported to Kaseya VSA v6.3 and v6.5, otherwise import procedure will fail with this error message “Object Reference not set to an instance of an object”
- If Veeam Backup Enterprise Manager and Veeam Backup & Replication server are assigned to different machine groups, then Veeam Backup & Replication will inherit the machine group of Veeam Backup Enterprise Manager.
- If Veeam Backup Enterprise Manager and Veeam Backup & Replication server are assigned to different machine groups, then Backup Infrastructure Inventory widget and Backup Servers tab will contain duplicated data.
- Repair procedure does not restore reports and report parts.
- Job Status report cannot be filtered by Machine ID.

**VMware**

VMware Tools must be installed on all virtual machines protected by the Veeam Backup & Replication server.

**Hyper-V**

Hyper-V Integration Services must be installed on all virtual machines protected by the Veeam Backup & Replication server.

**Installing Veeam Backup & Replication Add-On**

Refer to the Veeam Add-On Deployment and User Guide for more information.

**Upgrading Veeam Backup & Replication Add-On**

Refer to the Veeam Add-On Deployment and User Guide for more information.

**Uninstalling Veeam Backup & Replication Add-On**

Refer to the Veeam Add-On Deployment and User Guide for more information.
Licensing

Veeam Backup & Replication Add-on for Kaseya does not put any restrictions on the number of managed Veeam Backup & Replication servers.
Contacting Veeam Software

At Veeam Software we value the feedback from our customers. It is important not only to help you quickly with your technical issues, but it is our mission to listen to your input, and build products that incorporate your suggestions.

Customer Support

Should you have a technical concern, suggestion or question, please visit our Customer Center Portal at cp.veeam.com to open a case, search our knowledge base, reference documentation, manage your license or obtain the latest product release.

Online Support

If you have any questions about Veeam solutions, you can use the following resources:

- Full documentation set at www.veeam.com/documentation-guides-datasheets.html
- Community forum at forums.veeam.com

Company Contacts

For the most up-to-date information about company contacts and office locations, please visit www.veeam.com/contacts.html.