



Unlock More with Veeam Intelligence

Already a seasoned Veeam Data Platform user?
Catch what you might have missed, optimize your setup,
and stay current.



What is Veeam Intelligence?

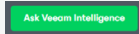
Veeam Intelligence is an AI assistant built directly into most Veeam solutions, including Veeam Data Platform. If you have been running Veeam for a while, it is already in your console, and it knows your environment. It can surface gaps, answer questions, and replace hours of manual investigation with a single prompt.

This guide helps you catch up on what is new, check your setup, and get more from the product you already own.

How to Access

Step 1

- In the applicable product, click the Veeam Intelligence icon in the top bar.
- In the [Veeam Help Center](#): select 'Ask Veeam Intelligence'. No login needed.



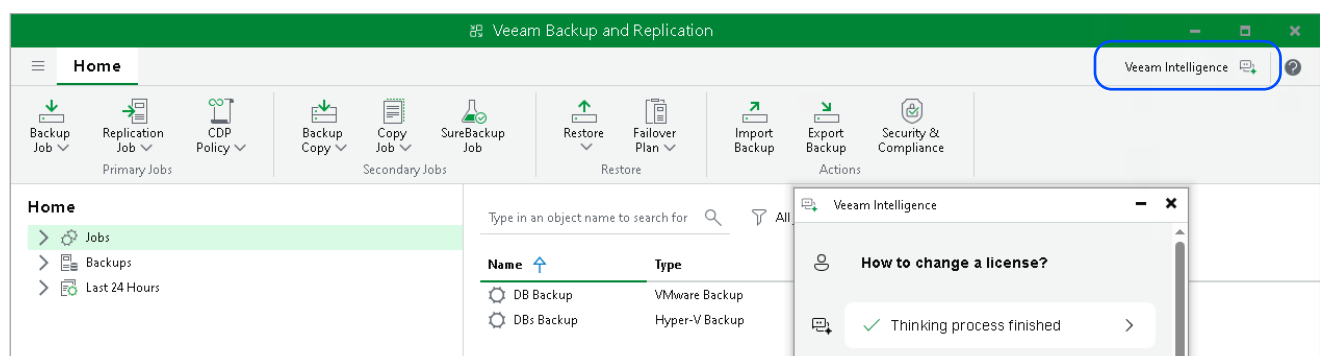
Step 2

Type your question in plain language, just like a chat.

Pro Tip

Veeam Intelligence has two modes:

- Basic mode** is available in all Veeam Data Platform editions and pulls answers from Veeam documentation instantly.
- Advanced mode** (Veeam Data Platform Advanced & Premium) connects to your live environment, so answers reflect your actual jobs, repositories, and data rather than general guidance.



Need inspiration? Discover sample prompts on the next page.

Try These Prompts

These prompts are built for experienced Veeam users. Each one targets something easy to miss over time: Coverage gaps, outdated configurations, upgrade readiness, and automation opportunities. The more context you give (e.g., job names, VM names, timeframes), the sharper the answers will be.

What to do	What to ask	Why it works
Find what you might have missed Basic + Advanced Mode	Best in Veeam Backup & Replication <i>What are the most important Veeam Data Platform features and best practices I should know about, given my goal is [e.g. backup granularity, backup speed, ransomware resilience, cost reduction], if I haven't had formal product training or haven't reviewed the docs in a while.</i>	Surfaces capabilities across the full product you may have overlooked, without having to read every release note.
Identify resilience gaps Basic + Advanced Mode	Best in Veeam Backup & Replication <i>What are the most common signs of backup resilience gaps in Veeam Data Platform?</i>	Gets you a documentation-backed checklist of risk indicators without having to dig through Knowledge Base articles yourself. A good first stop before any environment review.
Review backup repositories health Basic + Advanced Mode	Best in Veeam Backup & Replication or Veeam ONE <i>What should I review to make sure my backup repositories are healthy and not at risk?</i>	Covers capacity thresholds, performance indicators, and immutability settings in one answer. This is useful when you know something feels off but aren't sure where to start looking.
Get a prioritized resilience risk snapshot Advanced Mode	Best in Veeam ONE <i>Evaluating my environment as it exists today, what are the three top concerns I need to know about today keeping data resilience in mind. Give me a table with output listing the concern, the reason for the concern and the recommended remediation step.</i>	Reads your live environment and surfaces the three most critical data resilience gaps, each with a reason and a fix, in one table. A strong weekly habit before anything goes wrong.
See your risk score before your insurer does Advanced Mode	Best in Veeam ONE <i>Evaluate Veeam Threat Center metrics from a cyber insurance underwriter's perspective. Develop risk scoring models based on Platform Security Compliance, malware detection frequency, and SLA performance to determine coverage recommendations.</i> <i>Using these metrics, create a risk scoring model and a table showing the risk score for each metric. Provide as much detail as possible and link to relevant technical guidance that can help us improve the metrics and reduce risk.</i>	Turns your live Threat Center data into a weighted risk table that's scored, prioritized, and linked to fixes, before your insurer sees it first.

What to do

Investigate a pattern, not just an incident

Advanced Mode

What to ask

Best in Veeam Backup & Replication or Veeam ONE

Which backup jobs have had the most failures in the past 30 days? Group them by error type and tell me what is driving the pattern.

Why it works

Moves you from reacting to individual failures to fixing the root cause.

Reduce what is still manual

Basic + Advanced Mode

Best in Veeam Backup & Replication

What recurring manual tasks in my current Veeam setup could I automate?

Identifies repetitive tasks you can automate, thus saving time and reducing manual effort.

Discovered a great prompt? Share it with the [Veeam community](#) and help others get more from Veeam Intelligence.

What Customers Achieve

<1

Minute average time to answer

0

Support tickets needed for everyday questions

Any

Language supported

24/7

Always on, any time zone

About Veeam Software

Veeam is the Data and AI Trust Company, specializing in helping organizations ensure their data and AI are fully understood, secured, and resilient to enable the acceleration of safe AI at scale. As the market leader in both data resilience and data security posture management, Veeam is built for the convergence of identity, data, security, and AI risk. Headquartered in Seattle, with offices in more than 30 countries, Veeam protects over 550,000 customers worldwide, including 82% of the Fortune 500. Learn more at www.veeam.com or follow Veeam on LinkedIn [@veeam-software](#) and X [@veeam](#).

➔ Ready to give it a try? Open Veeam Intelligence and unlock smarter data resilience.